

Overview of your covered services

Telemedicine.



TM



Overview

Speak with a Canadian-licensed general practitioner by pressing **Book a Consultation**. Enter your symptoms and connect in minutes with a general practitioner via secure messaging, audio or video chat. Receive medical advice, prescriptions and more.

How to register

1. Scan the QR code below or go to app.greenshieldplus.ca.
2. Follow the instructions.

Having trouble? Find help in our support centre at greenshieldplus.zendesk.com.

If you have an iOS or Android device, you can download the GreenShield+ application. GreenShield+ is available via any modern web browser.

Want to add your family members to Telemedicine?

Visit the patient profiles tab, and create a profile for your eligible dependent. You will be able to share coverage with your dependents and seek care on their behalf.

Need support?

Speak with the customer care team via email at support@greenshield.ca, or call 1-833-707-4747 for general questions or crisis support.



Log into your GreenShield+ account to access all your services.

greenshield.ca
Organization Code:



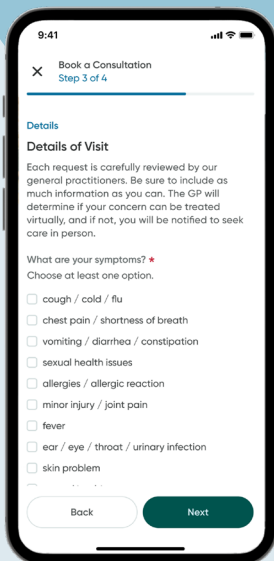
Telemedicine

- Direct access to unlimited general practitioner visits each year, for you and your eligible dependents
- Chat with general practitioners online, available **24 hours** a day, seven days a week, within minutes
- Connect via your phone, tablet or computer, with care available 24/7/365
- Seek care for common infections, skin issues, cough/cold/flu symptoms, headaches and more
- Receive medical advice, digital prescriptions, lab requisitions, diagnostic imaging requests and specialist referrals at the discretion of the provider

Accessing care is as easy as 1-2-3

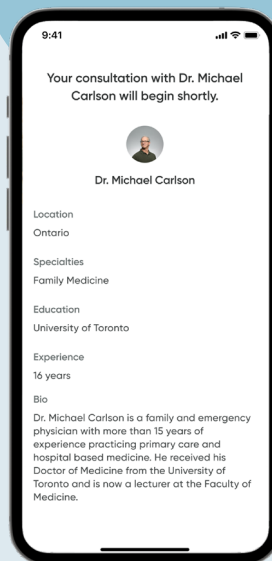
1

Press **Book a Consultation** and enter your symptoms



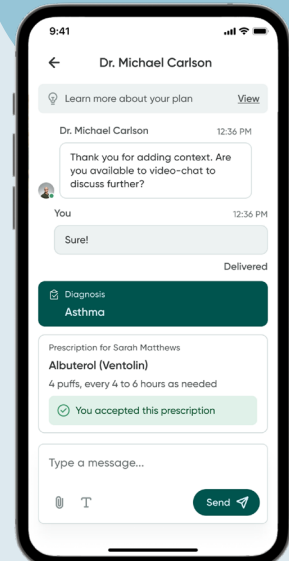
2

Connect with a general practitioner



3

Receive advice, prescriptions and more



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