

# The Canadian Healthcare Navigation Conference

## Why hold a national conference?

- Our goal was to create a platform for sharing best practices in healthcare navigation as well as for knowledge translation and exchange.
- The Canadian Healthcare Navigation Conference (CHNC) is hosted in partnership between the Centre for Research in Integrated Care (CRIC) at UNB Saint John and the Family Navigation Project (FNP) at Sunnybrook Health Sciences Centre in Toronto.



**CANADIAN  
HEALTHCARE  
NAVIGATION  
CONFERENCE**

## When was the conference held?

- The first conference was planned to be held in Toronto, ON, in spring 2020. Due to COVID-19, it was postponed. The inaugural conference was rescheduled and hosted using Whova, an online platform, on April 15-16, 2021.
- A proceedings paper about the inaugural conference is available in an open access journal, 'BMC Proceedings'.
- The second and third annual conferences were held virtually on April 21-22, 2022, and April 20-21, 2023.
- In 2024, we welcomed over 250 attendees to the 4<sup>th</sup> annual conference. We have received very positive feedback and look forward to next year's conference!

## What did attendees think?

- Attendees included individuals with lived experience, service providers, decision-makers, researchers, and trainees.
- Most attendees reported being very satisfied or somewhat satisfied with the conference overall.
- Newly introduced sessions included a panel for persons with lived experience and a networking session. Both were very well received.

## Who can I contact?

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